

Assessing your activities of daily living and device performance

We want to learn how your current sound processor is performing and supporting your hearing needs in everyday environments. Evaluating the condition and performance of your device can help determine if you might benefit from a replacement sound processor. Your responses may be shared with your insurance company to assist in assessing medical necessity and eligibility for replacement technology.

Patient Name: _____ Date of Birth: _____

Sound processor health



Check all that apply

Device fails to power on

Coil is frayed or damaged

Battery life is diminished, compared to when the device was new

Battery or processor casing is cracked or damaged

Battery does not stay attached to the processor

Other device malfunction (specify):

Sound quality



Check all that apply

Sound is intermittent (sound goes in/out or is choppy)

Sound quality is poor (sounds are too soft or you can't clearly identify them)

Other sound quality issues (specify):

Activities of daily living

Safety and quality of life



Hearing while operating a vehicle or bicycle (i.e. horns or emergency vehicles)

easy somewhat challenging challenging

Hearing important announcements in public places (i.e. airports or train stations)

easy somewhat challenging challenging

Hearing emergency alert systems (i.e. natural disasters or smoke alarms)

easy somewhat challenging challenging

Feeling safe crossing streets and hearing traffic from a distance

easy somewhat challenging challenging

Participating in phone calls, video calls and telehealth appointments

easy somewhat challenging challenging

Feeling included, connected and involved despite hearing challenges

easy somewhat challenging challenging

If you answered somewhat challenging or challenging on any of the above, please provide more detail and give specific examples, if possible:

Activities of daily living

Social and entertainment



Understanding speech in noisy or group settings (i.e. following conversations at restaurants, large gatherings, live performances, sports events, watching TV with others)

easy somewhat challenging challenging

Communicating without visual cues (i.e. understanding people who wear masks or when you cannot see the speaker's face or visual aids)

easy somewhat challenging challenging

Participating in sports (i.e. hearing coaches and teammates)

easy somewhat challenging challenging

Enjoying live performances (i.e. concerts, plays)

easy somewhat challenging challenging

Engaging on phone/video calls

easy somewhat challenging challenging

If you answered somewhat challenging or challenging on any of the above, please provide more detail and give specific examples, if possible:



Participating in group discussions or meetings where multiple people are speaking at once

easy somewhat challenging challenging

Participating in conversations or meetings without visual aids

easy somewhat challenging challenging

Understanding verbal instructions or feedback in noisy environments

easy somewhat challenging challenging

Understanding and participating in meetings in person and virtually

easy somewhat challenging challenging

Hearing co-workers across workspaces

easy somewhat challenging challenging

Using a radio or walkie talkie

easy somewhat challenging challenging

Following lectures or classroom discussions

easy somewhat challenging challenging

Engaging in group projects or study sessions where verbal communication is key

easy somewhat challenging challenging

Understanding instructors if they are wearing a mask

easy somewhat challenging challenging

If you answered somewhat challenging or challenging on any of the above,
please provide more detail and give specific examples, if possible:

**If you need help understanding the activities of daily living or placing
an order for an upgrade, please contact Cochlear customer support
at upgrade@cochlear.com.**

This material is intended for health professionals. If you are a consumer, please seek advice from your health professional about treatments for hearing loss. Outcomes may vary, and your health professional will advise you about the factors which could affect your outcome. Always read the instructions for use. Not all products are available in all countries. Please contact your local Cochlear representative for product information.

The content of this guideline is intended as a guide for information purposes only and does not replace or remove clinical judgment or the professional care and duty necessary for each specific recipient case. Clinical care carried out in accordance with this guideline should be provided within the context of locally available resources, expertise, and standards of care and practice.

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