

Cochlear™ Nucleus® System and ReSound hearing aids
WIRELESS COMPATIBILITY GUIDE



Wireless device	Nucleus® 7 Sound Processor	Nucleus® 6 Sound Processor	Nucleus Kanso® Sound Processor	ReSound LiNX 3D™ and ReSound ENZO 3D™	ReSound LiNX2™ and ReSound ENZO2™
Made for iPhone	✓ B			✓ B	✓
Cochlear™ Nucleus® Smart App	✓				
ReSound Smart 3D™ app				✓	
Cochlear CR230 Remote Assistant		✓	✓		
Cochlear CR310 Remote Control	✓				
Cochlear CR210 Remote Control		✓	✓		
ReSound Remote Control 2				✓	✓
Cochlear Wireless TV Streamer	✓ B	✓ B	✓ B	✓ B	✓ B
ReSound TV Streamer 2	✓ B	✓ B	✓ B	✓ B	✓ B
Cochlear Wireless Phone Clip	✓ B	✓ B	✓ B	✓ B	✓ B
ReSound Phone Clip+	✓ B	✓ B	✓ B	✓ B	✓ B
Cochlear Wireless Mini Microphone 2	✓ B	✓ B	✓ B	✓ B	✓ B
ReSound Micro Mic	✓ B	✓ B	✓ B	✓ B	✓ B
Cochlear Wireless Mini Microphone 2+	✓ B	✓ B	✓ B	✓ B	✓ B
ReSound Multi Mic	✓ B	✓ B	✓ B	✓ B	✓ B
Airlink™ 2				✓	✓
Noahlink Wireless®				✓	✓*
Cochlear Wireless Programming Pod CP1000 series	✓				
Cochlear Wireless Programming Pod CP800 & CP900 series		✓	✓		

B – Streams bimodally *with latest firmware



Smart Hearing Alliance

Frequently Asked Questions

How do Cochlear sound processors work with ReSound hearing aids?

ReSound wireless compatible hearing aids and Cochlear wireless compatible sound processors share a common 2.4 GHz wireless technology platform. Specifically, this allows audio wireless accessories to stream to a Cochlear sound processor fitted to one ear and a ReSound wireless compatible hearing aid fitted to the other ear. The same audio stream is directed simultaneously to both devices to help patients hear more clearly and with better sound quality.

What does Made for iPhone mean?

This means that your patients can stream sound directly to both their Nucleus 7 Sound Processor and ReSound hearing aid from a compatible Apple® device and enjoy access to the latest Apple technology without the need for an intermediate device.

My patient doesn't have a compatible Apple device, how do they control their Nucleus 7 Sound Processor and ReSound hearing aid?

If your patient doesn't have a compatible Apple device, they can control their Cochlear Nucleus 7 Sound Processor via the sound processor button or the CR310 Remote Control, and control their ReSound hearing aid via the Remote Control 2.

Can my bimodal patients control both the Nucleus 7 Sound Processor and their ReSound hearing aid with the Nucleus Smart App or ReSound Smart 3D app?

No, both the Nucleus Smart App and ReSound Smart 3D app will only control their respective device. However bimodal patients can make adjustments to both devices if paired to a compatible Apple device using the Apple Accessibility menu.

Which audio wireless accessories stream to both a ReSound hearing aid and a Cochlear Sound Processor?

The Cochlear Wireless TV Streamer, Wireless Phone Clip and range of Wireless Mini Microphones can stream to both a Nucleus 7 Sound Processor, Nucleus 6 Sound Processor or Nucleus Kanso Sound Processor and a compatible ReSound hearing aid. There are up to three channels available for the TV Streamers and Microphones. Please refer to the respective user guides for details on channels.

If I already have a ReSound wireless accessory (ReSound TV Streamer 2, ReSound Phone Clip+, ReSound Multi Mic or ReSound Micro Mic) do I need a Cochlear wireless accessory as well?

If you already have a ReSound wireless accessory, that accessory will work with a compatible Cochlear product. If you already have a Cochlear wireless accessory, that accessory will work with compatible ReSound hearing aids (see chart on reverse for details). A software upgrade may be required for Nucleus 6 Sound Processors or Nucleus Kanso Sound Processors to ensure compatibility. This can only be done by a clinician using Cochlear fitting software.

Can the Cochlear Wireless Phone Clip or ReSound Phone Clip+ stream phone calls to both devices?

Yes, the Phone Clips can be paired with both devices and thus stream phone calls to both. They also work with compatible iPhone® and Android™ smartphones.

Can the remote control from Cochlear or ReSound control both the sound processor and a hearing aid?

No, the remote controls will only work with their respective devices.

Where can I get further bimodal information on pairing and how to pair a ReSound hearing aid and a Cochlear Nucleus Sound Processor to wireless accessories?

Refer to the Nucleus 7 Bimodal Wireless Pairing and Streaming Guide or the relevant sound processor, hearing aid and wireless accessory user guides for information on pairing and using Made for iPhone and True Wireless™ bimodally.

Can a Cochlear Nucleus Sound Processor be fit wirelessly with Noahlink Wireless devices?

The Noahlink Wireless devices are required to program ReSound hearing aids. However in order to pair the Nucleus 7 Sound Processor with compatible ReSound hearing aids for bimodal streaming, both the Noahlink Wireless device and Cochlear Custom Sound fitting software are required.

If my patient or I experience issues with the products who should I contact?

Please contact the respective company for troubleshooting or more information, details below.

If you are unsure who to contact, please contact your local Cochlear office or local Cochlear representative.

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The Nucleus Smart App is compatible with iPhone 5 (or later) and iPod 6th generation devices (or later) running iOS 10.0 or later.

The Nucleus 7 Sound Processor is compatible with iPhone 8 Plus, iPhone 8, iPhone 7 Plus, iPhone 7, iPhone 6s Plus, iPhone 6s, iPhone 6 Plus, iPhone 6, iPhone SE, iPhone 5s, iPhone 5c, iPhone 5, iPad Pro (12.9-inch), iPad Pro (9.7-inch), iPad Air 2, iPad Air, iPad mini 4, iPad mini 3, iPad mini 2, iPad mini, iPad (4th generation) and iPod touch (6th generation) using iOS 10.0 or later.

ReSound LiNX 3D, ReSound LiNX2, ReSound ENZO 3D and ReSound ENZO2 are compatible with iPhone 8 Plus, iPhone 8, iPhone 7 Plus, iPhone 7, iPhone 6s Plus, iPhone 6s, iPhone 6 Plus, iPhone 6, iPhone SE, iPhone 5s, iPhone 5c, iPhone 5, iPad Pro (10.5-inch), iPad Pro (12.9-inch), iPad Pro (9.7-inch), iPad Air 2, iPad Air, iPad mini 4, iPad mini 3, iPad mini 2, iPad mini, iPad (5th generation), iPad (4th generation), iPod touch (6th generation) and iPod touch (5th generation) using iOS 8.0 or later.

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